## RECREATIONAL ORDERS FAQ

- Orders generally take 2 weeks to process
- Plan to order by 8/21/25 for the current season for your product to arrive in time for the first games 9/6/25 with free shipping.
- We strongly encourage orders to be placed by the team.
  Individual orders may not qualify for team pricing and could include shipping costs. If your team has ordered with us before and only has a few new players, we would appreciate placing the order for all new players at one time instead of sending them in individually.
- If you are going to send them in individually, you need to contact us first and let us know, so we can ensure that your uniform is still an available style and color and that we have all the correct information to help your players. We will not place individual orders until the end of the ordering window to try and get everyone free shipping. If there are not enough orders, then the orders may incur a shipping cost.
- Any individual orders placed outside of the order window will be charged for shipping and the product will not arrive in time for the first game. Any team orders placed outside of the window may be charged shipping if the amount of the order is not enough to qualify for free shipping and the product will not be ready for the first games.
- The current recreational order window closes on 8/21/25.
- You can view uniform styles and colors by going to the website listed on the price sheet. All pricing for numbers and logos is on the price sheet as well.